

NIIT UNIVERSITY
NH – 8, Delhi Jaipur Highway
NEEMRANA - 301705, Dist. - Alwar (Rajasthan)

Office Order

Ref. No.: NU/RO/138/2024-25/03

Dated: October 22, 2024

Subject: Student Grievance Redressal Committee (SGRC)

In compliance with the provisions for addressing grievances of students within the University and as per the UGC Regulation, 2023 on *Students Grievance Redressal Committee SGRC* the **Student Grievance Redressal Committee (SGRC)** is hereby constituted with immediate effect:

1. Objective:

To provide opportunities for redressal of certain grievances of students already enrolled in the University, as well as those seeking admission to the University, and a mechanism thereto.

2. Composition:

i. Chairperson:

- **Prof. (Dr.) Vandana Suhag**, Professor

ii. Members:

- **Prof. Ritu Dangwal**, Professor
- **Dr. Sushil Kalyani**, Senior Faculty Member
- **Prof. Debashis Sengupta**, Professor
- **Prof. Gautham More**, Professor of Practice

iii. Special Invitee:

- Ms. Anannya Malhotra

3. Terms of reference

The quorum for the meeting including the Chairperson, but excluding the special invitee, shall be three.

- a. In considering the grievances before it, the SGRC shall follow principles of natural justice.
- b. The SGRC shall send its report with recommendations, if any, to the competent authority of the institution concerned and a copy thereof to the aggrieved student, preferably within a period of 15 working days from the date of receipt of the complaint



- c. Regulation for grievance may be revise time to time on the directive of UGC and as per Academic Regulations and other provisions of the University.
- d. Any student who wish to appeal against the decision of the Students' Grievance Redressal Committee may write to the Ombudsperson within a period of fifteen days from the date of receipt of such decision.

4. Functions of Ombudsperson:

- a. The Ombudsperson shall hear appeals from an aggrieved student, only after the student has availed all other remedies provided under these regulations.
- b) The Ombudsperson may avail assistance of any person, as amicus curiae, for hearing complaints of alleged discrimination.
- c) The Ombudsperson shall make all efforts to resolve the grievances within a period of 30 days of receiving the appeal from the aggrieved student(s).

5. SGRC Committee members with tenure

S.No	Name	Capacity	Tenure	Email Id
1	Prof.(Dr) Vandana Suhag	Chairperson	2-Year	vandana.suhag@niituniversity.in
2	Prof. Ritu Dangwal	Professor	2-Year	ritu.dangwal@niituniversity.in
3	Dr. Sushil Kalyani	Senior Faculty Member	2-Year	sushilk@niituniversity.in
4	Prof. Debashis Sengupta	Professor	2-Year	debashis.sengupta@niituniversity.in
5	Prof.Gautham More	Professor of Practice	2-Year	gautham.more@niituniversity.in
6	Ms. Anannya Malhotra	Special Invitee	1-Year	anannya.malhotra22@st.niituniversity.in

Ombudsperson:

Mr Arun Kumar Arya

Mail Id: Ombudsperson@niituniversity.in

By order of the Competent Authority

Dr. Shivendra Mathur
Registrar
NIIT University, Neemrana

